



HOUSEKEEPING/CONCIERGE/WELCOME/CHECKING IN/RESPONDING TO REQUESTS

Study this set online at: <https://www.cram.com/flashcards/housekeeping-concierge-welcome-checking-in-responding-to-requests-10742251>

Tub

wide open container with a flat bottom for storing liquids or bathing

Sink

a fixed basin with a water supply and a drain

Counter

a long fix in a shop, a hotel or a bank through which it operates with customers

Do not disturb

a paper that informs that nobody disturbs the guest, and puts it on the lock of the apartment (room)

Making the bed

changing bedding on the bed and fitting them nicely

Vacuuming

Vacuuming

Trash bin

a bucket where food, old paper and everything else is left for throwing away

Stay-over

to sleep at someone's house for one night



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Disinfects

clean (something) with a disinfectant in order to destroy bacteria

Towels and trash service

a service that provides clean towels and takes out the trash

Local attractions

are areas or events that attract the attention of tourists in the local area

Multi-lingual

a person who speaks several languages

Insider

a person within a group or organization, especially someone privy to information unavailable to others

Trendy shopping

buying things and goods that are trendy

Luggage

suitcases or other bags in which to pack personal belongings for traveling

Additional baggage

a baggage that you are charged for that exceeds the amount allowed or included by purchased ticket



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Car trunk

space in the car where things are put

Single room

room with one bed (for one person)

Double room

room with two beds

Non-smoking

space or room where smoking is prohibited

Vacancy

a space or place that is available to be used; a job that no one is doing and is available for someone new to do

Assign

designate or set (something) aside for a specific purpose

Wake up call

a telephone call made according to a prior arrangement to wake the person called

Laundry service

a service that is used for washing machine for the laundry



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Late checkout

an arrangement which allows a guest to check out later than the normal time

Luggage storage

space where things are put on for a certain amount of time (while the guest is staying at the hotel)

Spares

something available to use because it is extra

First come, first served

whoever first comes he will be the first to be served