Study program: Management of business and logistics, Business informatics and e-business

Course name: Marketing information system

Professor: Mira R. Avramovic, PhD **Subject status:** elective course

ECTS: 4

Requirements: no requirements

Aim of the course

The aim of the course is familiarize students with modern theoretical and practical aspects of marketing information system and its importance for entrepreneurs and managers of trade organizations.

Course outcomes

Students will be able to apply modern achievements of marketing information system during market research, select and implement strategies of market appearance.

Content of the course

Theoretical lectures

Importance of market research; Market research process; Specific areas of market research; The concept of marketing information systems; Structure and functioning of marketing information systems; Marketing information system components; Design, organization and control of marketing information systems.

Practical course work

Selection of methods for market research; Defining the basic set and sample of research; Training of personnel for field work; Processing, analysis and formulation of conclusions and recommendations; Presentation of research results; On line marketing research; Marketing information system in the function of research of supply and demand; Marketing information system for the needs of sales analysis; Marekting information system and market segmentation;

Marketing information system and consumer segmentation; Macreting information system and management information system.

Literature

- Љ. Станковић, С. Ђукић, Маркетинг истраживања студије случаја, Економски факултет, Ниш, 2006.

Total number of active teaching classes	Lectures: 15	Practical course work: 30
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Teaching methods

Lectures; practical course work, presentations of good examples of professional practice, case studies

Evaluation (maximum points 100)

Pre-exam activities	Points	Final exam	Points
Active participation in lecture classes	5	Written exam	/
Active participation in practical course work	5	Oral exam	45
Colloquium 1	30		
Colloquium 2	/		
Term paper(s)	15		